



BIKER FASHION

since 1946

Warranty claim form

01

CUSTOMERS DATA

Customer Name SHOP		Person in Charge SHOP	
Customer Code SHOP		Contact-tel	
Date		Reference	

article name	article number	colour	size	defect

02

EXPLANATION | REQUIREMENTS

Explanation of the problem / defect	
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Attachments required	<input type="checkbox"/> Held-invoice-copy	Held invoice-no.
	<input type="checkbox"/> sales-bill-copy	date of bill
	<input type="checkbox"/> new from stock, not sold	

Pictures	<input type="checkbox"/> Front view (garments front, gloves upper, boots outside, ...)	<input type="checkbox"/> Back view (garments back, gloves palm, boots inside, ...)	<input type="checkbox"/> Defect close-up (close up of defect on product)
	<input type="checkbox"/> Overview of defect (defect in context)	<input type="checkbox"/> Photo of label (product number)	

03

FILLED OUT BY HELD

Person in charge at Held		Signature	
Decision	<input type="checkbox"/> credit note	<input type="checkbox"/> please return the product (ask for procedure)	
	<input type="checkbox"/> claim refused, explanation:		